

## ***Emergency Financial Assistance***

Help is available for Albertans who are facing an unexpected emergency situation that:

- Exceeds their resources;
- Presents a severe health risk;
- Was caused by unforeseeable circumstances beyond their control, like a house fire or sudden eviction.

The Emergency Needs Allowance can help with one-time emergency costs, including:

- Food
- Clothing
- Child care
- Transportation
- Utility-bill arrears
- Eviction payments
- Utility disconnection
- Temporary accommodation
- Damage deposit for a new home

Those who need help with utility-bill arrears or eviction payments more than once must repay the costs.

### **Other Assistance**

These emergency costs may be covered, but must be repaid:

- essential appliance repairs
- essential home repairs

### **Evidence**

Applicants must be able to provide proof that they need assistance, e.g.:

- Eviction notice
- Utility bill or utility-arrears statement
- Unsafe wiring notice from the fire dept.

### **Eligibility**

Albertans can apply if they don't or won't have enough money to cover their one-time, short-term emergency situation and they meet the eligibility requirements.

### **More information**

For more information, visit [humanservices.alberta.ca/ena](http://humanservices.alberta.ca/ena)

### **How to Apply**

#### **Income Support recipients**

Income Support recipients can contact their Income Support Worker or call the 24-hour Emergency Income Support Contact Centre, at:

1-866-644-5135 toll-free  
780-644-5135 in Edmonton

#### **Albertans**

Albertans who are not receiving Income Support can call the 24-hour Emergency Income Support Contact Centre, at:

1-866-644-5135 toll-free  
780-644-5135 in Edmonton