

Intervention Services

Every child deserves a home where he/she is safe and nurtured. The Edmonton Region Child and Family Services (CFS) can help families connect to community resources, parenting support and access services to ensure the safety and well-being of children and youth are maintained.

If you are concerned about a child, have questions about parenting or need help with meeting your children's needs, contact the Neighbourhood Centre closest to you (listed on the back). We will be happy to discuss what we can do for you, your family or a child or youth in need.

Intervention Services include assessment, investigation and services provided through two program areas:

- Family Enhancement Program
- Child Protective Services

The Family Enhancement Program (FEP) encourages parents and families to address the issues that brought the family to the attention of the CFS. This program provides an option for lower-risk families to prevent the need for protective services. Ongoing screening and assessment ensures that children and youth remain safe in the family environment.

Protective Services are needed when a parent cannot adequately protect a child from abuse and neglect. This can include placement in foster, group or Kinship care until a permanent placement can be found. Financial supports may be available to individuals and families who provide a home for a child or youth in need.

Many Intervention Services are provided by community-based agencies under contract to the CFS. For more information on Child Intervention Services, contact one of our local offices or visit www.humanservices.alberta.ca/edmontoncfs.

To report a child/youth in need, call our Crisis Unit at 780-422-2001 or 1-800-387-5437.



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