

## **Child Care Services**

The Edmonton Region Child and Family Services (CFS) Child Care Services can provide you with information about licensed child care programs and approved family day homes in your community. Child Care Services can also provide information for other supports for families such as Respite Child Care and Supported Child Care.

**Child Care Services** licenses day care, out of school care and preschool programs. Licensing staff regularly visit these programs to ensure they are following child care regulations and to provide program assessment and consultation to ensure that children's health, safety and developmental needs are being met. Licensing staff also provide resource information to programs and families and investigate complaints about licensed and approved child care programs.

The **Family Day Home** program offers parents an approved child care service in a home setting where care meets specific standards of caregiver-to-child ratios, health, safety and child development.

Child Care Services' staff provide program direction, assessment, monitoring and consultation to contracted Family Day Home Agencies for performance and compliance to the Family Day Home Standards and contracts. The agencies are responsible for recruiting, monitoring and training their contracted providers, in addition to conducting investigations of complaints and incidents regarding an approved family day home.

The **Supported Child Care Program** provides supports for children with disabilities to attend and participate in the regular activities of a day care program, out of school care program or an approved family day home when parents require child care to attend work or training. Supported child care may include providing funding for additional child care staff and program consultation.

The Child Care **Respite Program** is intended to provide temporary child care to help families who are in the midst of addressing significant challenges. Parents and guardians receive child care support when they really need help and have the opportunity to become more aware of child care options and connect with other community resources. Quality child care can give children positive opportunities to develop new relationships and participate in new activities.

For more information about how Child Care Services can assist your family, call 780-427-0444.

For more information on Edmonton Region Child and Family Services, call 780-427-2250 or visit our website at

www.humanservices.alberta.ca/edmontoncfs.



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