

Subject: Changes to "Person Search" and "Search and Register"

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Distribution: All Mobius Users

MESSAGE:

With the implementation of enhancements to Mobius this upcoming weekend, a new component, the Master Data Hub (MDH) will also go live on September 28, 2015.

The MDH has been added to integrate information from various sources into a single holistic view of an individual, thereby providing a single source of truth for information about any person who has previously or is currently supported by Human Services programs and services.

The MDH accesses client information from the following four source systems:

- Enterprise Data Base (EDB)
- Mobius
- Persons with Developmental Disabilities (PDD) Consolidated Services System (CSS)
- Local Income Support Application/ Central Client Directory (LISA/CCD)

The addition of MDH impacts the way Mobius users "Search" and "Search and Register" clients within Mobius. Users will need to change the way they currently search and include additional information in the search parameters. We have developed an Internal Quick Reference, External Quick Reference, and list of Invalid Search Values to provide direction, to both internal and external users, on how to perform a successful search on a client, as well as general search rules to increase the probability of an accurate result. Also included are instructions on choosing the correct client record from a number of potential matching results.

All Mobius users will need to review these Quick Reference sheets and adjust their search practices to ensure successful results.

The MDH supports Human Services to continue to move forward with CCISD and add additional programs and services into Mobius. It will assist staff to access a common client view, understand client needs more fully, and avoid the creation of duplicate client records.