



UPDATE

DATE: Nov 03, 2022

TO: Internal and External Users of Mobius

RE: Access to Mobius & the myAlbertaSupports Citizen Portal

Hello,

This update is to inform you that the Mobius system and the myAlbertaSupports Citizen Portal will be undergoing a planned technical maintenance from **Friday November 4 at 10:00 P.M. to Sunday, November 6 at 5:00 P.M.** During this period both Mobius and the Citizen Portal may experience short, periodic outages or slow response times. As part of this maintenance, both Mobius and the Citizen Portal will also be unavailable from **Friday November 4, 10:00 P.M. – Saturday November 5, 2:30 A.M.**, and again on **Saturday November 5, from 5:00 P.M. – 10:30 P.M.** We apologize for any inconvenience resulting from the outages.

Thank you,

**APPROVED FOR
DISTRIBUTION BY:**

**Kandee O'Leary
Executive Director
Seniors, Community and Social Services**

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