



UPDATE

DATE: November 18, 2020

TO: Internal and External Users of Mobius

RE: Access to Mobius and myAlbertaSUPPORTS Citizen Portal

This update is to inform you that both the Mobius system and the myAlbertaSUPPORTS Portal will be unavailable due to a planned technical update on **Tuesday, November 24, 2020 at 5:00 p.m. until Wednesday November 25, 2020 1:00 a.m.**

Mobius system will be unavailable for a second planned technical update on **Friday, November 27, 2020 at 5 p.m. until Sunday, November 29, 2020 11:59 p.m.** The second outage will NOT affect the myAlbertaSUPPORTS Portal.

We apologize for any inconvenience resulting from the outage.

Thank you,

**APPROVED FOR
DISTRIBUTION BY:**

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