



DATE: June 11, 2020

TO: Internal and External Users of Mobius

RE: Access to Mobius and myAlbertaSUPPORTS Citizen Portal

Hello,

This update is to inform you that both the Mobius system and the myAlbertaSUPPORTS Portal will be unavailable due to planned maintenance on **Thursday**, **June 11**, **2020**, from **8:00 p.m.** - **11:00 p.m**.

This outage is to implement changes to the myAlbertaSUPPORTS Citizen Portal, which will enable a paperless online application process for Full-Time and Part-Time learners.

We apologize for any inconvenience as a result of the outage.

Thank you,

APPROVED FOR DISTRIBUTION BY: Kandee O'Leary Senior Manager Income and Employment Branch Community and Social Services

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