



# UPDATE

**DATE:** April 9, 2020

**TO:** Internal and External Users of Mobius

**RE:** Access to Mobius and myAlbertaSUPPORTS Citizen Portal

Hello,

This update is to inform you that both the Mobius system and the myAlbertaSUPPORTS Portal will be unavailable due to planned maintenance on **Tuesday, April 14, 2020, from 8:00 p.m. - 11:00 p.m.**

This outage is for an update to the Next Steps messaging in the online applications, accessed through the MyAlbertaSUPPORTS Portal, to align with the Covid-19 business process changes.

We apologize for any inconvenience as a result of the outage.

Thank you,

**APPROVED FOR  
DISTRIBUTION BY:**

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**\*Please Do Not Reply to this Email\***