

Subject: Duplicate Payments between Expected to Work/Barriers to Full Employment and Learner Clients

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Employment and Financial Program Policy

Distribution: Human Services Employment and Financial Supports Division
Human Services Common Service Access Division:
Common Service Delivery
Tuition-based Public and Private Training Providers

BACKGROUND:

When a client receives duplicate payments from both the Local Income Support Application and Mobius payment systems for the same Period of Assistance, a report is generated that identifies possible overpayments. The process for determining the area responsible for identifying and calculating the overpayment for duplicate payments has been updated.

INTENT:

To ensure that the correct process is followed when determining the area responsible for identifying and calculating duplicate payments between ETW/BFE and Learner client types.

POLICY:

The following ETW/BFE policy has been updated:

[Duplicate Payment](#)

The following Learner Policy has been updated:

[Duplicate Payment](#)