



Income Support Program

Subject: Indemnity Claim from a Financial Institution or Cashing Agency

Number: IS-ETW/BFE-2016-001

IS-LEARNER-2016-001

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Effective Date: Immediately

Issuer: David Schneider

Executive Director

Employment and Financial Program Policy

Distribution: Human Services Employment and Financial Supports Division

Human Services Common Service Access Division:

Common Service Delivery

BACKGROUND:

In the past, reimbursements to a financial institution or cheque cashing agency have been coordinated and administered through Financial Client Payments and Revenue.

INTENT:

To create efficiencies within the Ministry, streamline and simplify a financial process, the relevant policies have been updated so that workers are directly managing a reimbursement request from a financial institution or cashing agency.

POLICY:

The following ETW/ BFE policy has been updated:

Expected to Work/Barriers to Full Employment Policy & Procedures/19 Administrative Procedures/Payment Methods and Processe/Cheques

The following Learner policy has been updated:

Learner Policy & Procedures/Financial Benefits Decision/Cheques