
Policy Manual Update

Subject: The Income and Employment Supports Appeal Panel (formerly the Citizens' Appeal Panel)

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Tuition-based Public and Private Training Providers
Student Aid Alberta

BACKGROUND:

In May 2013 the Citizens' Appeal Panels were dissolved and two new provincial appeal panels were established: (1) the Assured Income for the Severely Handicapped Appeal Panel; and (2) the Income and Employment Supports Appeal Panel.

INTENT:

To update ETW/BFE and Learner policies to reflect the new Income and Employment Supports Appeal Panel changes.

POLICY:

The following ETW/BFE policies have been updated:

[Special Groups-16 and 17 Year Olds Not on Parent's File](#)
[Special Groups-Financial Administrators, Public Trustee or Third Party Payments](#)
[Special Groups-Persons with Immigration Status](#)
[Continuous Needs-Child Care](#)
[Supplementary Health Benefits-Special Diets](#)
[Appeal and Decision Review-Appeals through Income and Employment Supports Appeal Panel](#)
[Appeal and Decision Review-Introduction and Authority](#)
[Appeal and Decision Review-Right to Appeal and the Appeal Process](#)
[Overpayment, Debt and Recovery-Introduction](#)
[Overpayment, Debt and Recovery-Recoveries System](#)
[Administrative Procedures-Application Process-Income Support Supervisor](#)

The following Learner policies have been updated:

[Appeals and Reviews-Appeal and Decision Review/Introduction and Authority Appeals and Reviews-Appeals Through an Income and Employment Supports Appeal Panel](#)

[Appeals and Reviews-Post Verification Reviews](#)

[Appeals and Reviews-Right to Appeal and the Appeal Process](#)

[Learner IS Benefits-Policy Governing All Benefits-General](#)

[Learner IS Benefits-Core Essential Benefits](#)

[Learner IS Benefits-Core Shelter Benefits](#)

[Learner IS Benefits-Director Approval](#)

[Service Management-Learner IS Overpayments \(Liability Cases\) and Debts](#)

[Service Management-Learner IS Recoveries-Defaulting Sponsors](#)

[Service Management-Learner IS Recovery of Debts](#)