

Subject: LISA District Office Codes

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**BACKGROUND:**

The Income Support program currently delivers services in two zones (North and South), which encompass six primary service areas across the province. Multiple Service Centres share a single LISA District Office (D.O.) code. Policy has been updated to reflect current D.O. codes.

The following LISA D.O. codes are currently in use by the North and South zones:

- D.O. 343 – Edmonton
- D.O. 343 P – Northeast
- D.O. 343 W – Northwest
- D.O. 426 – Central
- D.O. 568 – Calgary
- D.O. 622 – South

The Income Support Contact Centre – After Hours Crisis Centre uses D.O. 353 to deliver services under the oversight of Common Service Delivery.

No other substantive changes were made to this policy.

**INTENT:**

To ensure policy accurately reflects the LISA D.O. codes currently being used in the province.

**POLICY:**

The following policies have been updated:

[LISA Codes](#)