

Subject: Client Type 18 Policy update

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**BACKGROUND:**

To be assigned a Client Sub-Type (CT) 18, an individual must meet one of the five characteristics listed in the CT 18 Temporarily Unavailable for Work/Train: Family Responsibilities policy and have appropriate supporting documentation for each. Characteristics for individuals having unusual difficulty in coping with the competing demands of family and work did not reflect the substantiation needed.

**INTENT:**

To clarify a substantiation omission for individual who are having unusual difficulty in coping with the competing demands of family and work.

**POLICY:**

The following policies have been updated:

[Client Sub-Type 18 Temporarily Unavailable for Work/Train: Family Responsibilities](#)