How to Improve Mobius Response Time

Always use Google Chrome, unless you are creating letters. Then use Internet Explorer 11. **Clear the Browser Cache** Steps for Clearing the Cache in Steps for Clearing the Cache in **Internet Explorer Google Chrome** 1. Open Internet Explorer. 1. Open Google Chrome. 2. Press Ctrl + Shift + Delete at the same time. 2. Press Ctrl + Shift + Delete at the same time. 3. Ensure Preserve Favorites website data is 3. Ensure Cookies and other site and plugin NOT selected. data is selected. 4. Ensure Cached images and files is selected. 4. Ensure Temporary Internet Files and website files is selected. 5. Click Clear browsing data button. 5. Ensure Cookies and website data is × Clear browsing data selected. Obliterate the following items from: the beginning of time 🔻 6. Click the **Delete** button. Browsing history Download history A confirmation will display at the bottom of the Cookies and other site and plugin data screen once it has finished "Internet Explorer ✓ Cached images and files - less than 1 MB has finished deleting the selected browsing Passwords history". Autofill form data Hosted app data 23 Media licenses **Delete Browsing History** Preserve Favorites website data Clear browsing data Cancel Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster. Some settings that may reflect browsing habits will not be cleared. Learn more Temporary Internet files and website files Copies of webpages, images, and media that are saved for faster viewina. Cookies and website data Files or databases stored on your computer by websites to save preferences or improve website performance. <u>History</u> List of websites you have visited. Download History List of files you have downloaded. Form data Saved information that you have typed into forms. Passwords Saved passwords that are automatically filled in when you sign in to a website you've previously visited. Tracking Protection, ActiveX Filtering and Do Not Track A list of websites excluded from filtering, data used by Tracking Protection to detect where sites might automatically be sharing details about your visit, and exceptions to Do Not Track requests. Mobius Support – Feb 2016 HS.MobiusRequests@gov.ab.ca About deleting browsing history Delete Cancel