

How to Improve Mobius Response Time

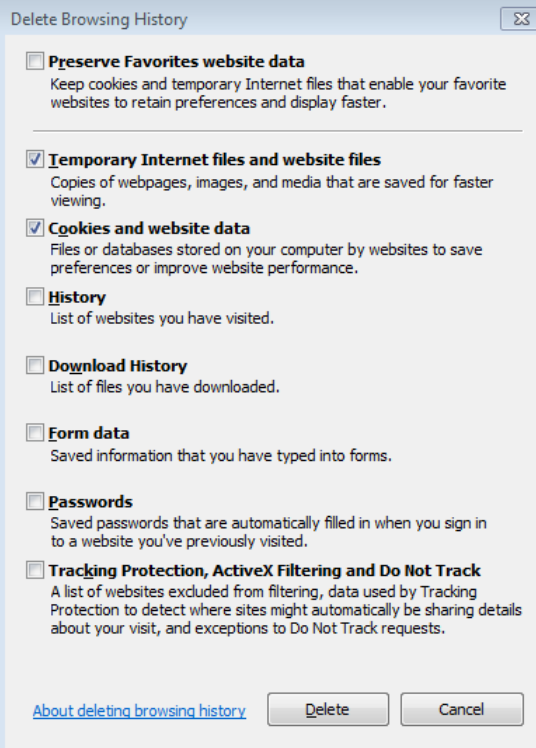
Always use Google Chrome, unless you are creating letters. Then use Internet Explorer 11.

Clear the Browser Cache

Steps for Clearing the Cache in Internet Explorer

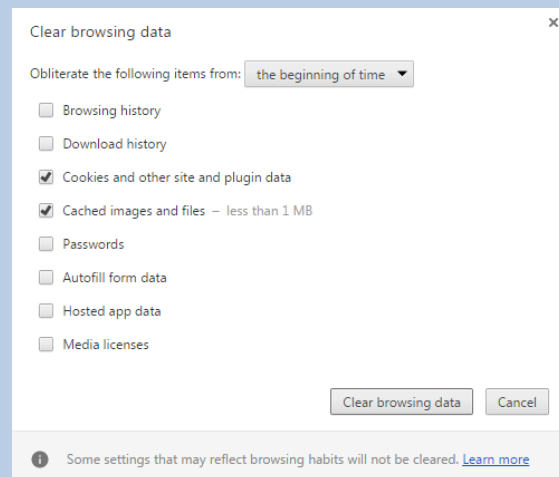
1. Open Internet Explorer.
2. Press Ctrl + Shift + Delete at the same time.
3. Ensure **Preserve Favorites website data** is NOT selected.
4. Ensure **Temporary Internet Files and website files** is selected.
5. Ensure **Cookies and website data** is selected.
6. Click the **Delete** button.

A confirmation will display at the bottom of the screen once it has finished “**Internet Explorer has finished deleting the selected browsing history**”.



Steps for Clearing the Cache in Google Chrome

1. Open Google Chrome.
2. Press Ctrl + Shift + Delete at the same time.
3. Ensure **Cookies and other site and plugin data** is selected.
4. Ensure **Cached images and files** is selected.
5. Click **Clear browsing data** button.



Mobius Support – Feb 2016
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