High Drug Utilization Reports

High Drug Utilization Reports are created for use by Income Support and are produced on a monthly basis on the 10th working day of the month.

The monthly reports are for investigation and action for clients at respective worksites for a 3-month period.

a) **Alert Summary** – Identifies clients who, based on their drug utilization, have a high probability for drug misuse.
b) **Claims Profile** – This report provides client details on prescription drugs dispensed, drug quantity, name of pharmacy, name of physician, etc. This report could be used as a resource when speaking with the client.

The information on these reports is gathered by Alberta Blue Cross and identifies clients who have a high potential for drug misuse. The reports are driven by an 'Alert' system which recognizes the probability of drug misuse. An 'Alert' indicates there is potential drug misuse by the client during the reporting period. ***In general, the higher the total number of 'Alerts', the greater the probability that misuse is occurring*.**

Alert Type	Description	Maximum # of alerts over 3 month period
1	Identifies clients who are receiving drugs with a high potential for misuse and are getting these drugs from multiple doctors and/or pharmacies within a 1-month period. **Criteria**: ≥8 claims for drugs with high abuse potential plus ≥4 prescribers **or** pharmacies in 1 month	6
2	Identifies clients who may be using an excessive amount of doctors or pharmacies in a 3-month period. **Criteria**: Prescription claims from ≥9 prescribers **or** ≥6 pharmacies in a 3-month period.	2
3	Identifies clients who have a potentially high amount of drugs within one drug class and are getting these drugs from multiple doctors and/**or** pharmacies over a 3-month period. Drugs dispensed on a daily basis will be excluded and anyone with 12 or less claims for the same drug (DIN). **Criteria**: ≥20 claims within one drug class plus ≥4 prescribers **or** pharmacies in a 3-month period,.	No maximum

Workers must then review the client's circumstances and determine if the client has a valid medical reason (complex illness such as cancer or HIV infection) for requiring a number of doctors and prescriptions. If the worker's decision is that drug benefits are being misused, then the client's prescription drug service **must** be restricted to one pharmacy (steps on how to restrict a client to one pharmacy can be found in the link below). ABC will then only accept claims from the drug store the client uses first in that benefit period.

For more detailed information on High Drug Use, visit the Alberta Works Policy Manual - 07 High Drug Use at

http://ei-intranet.gov.ab.ca/AWonline/HB/4707.html

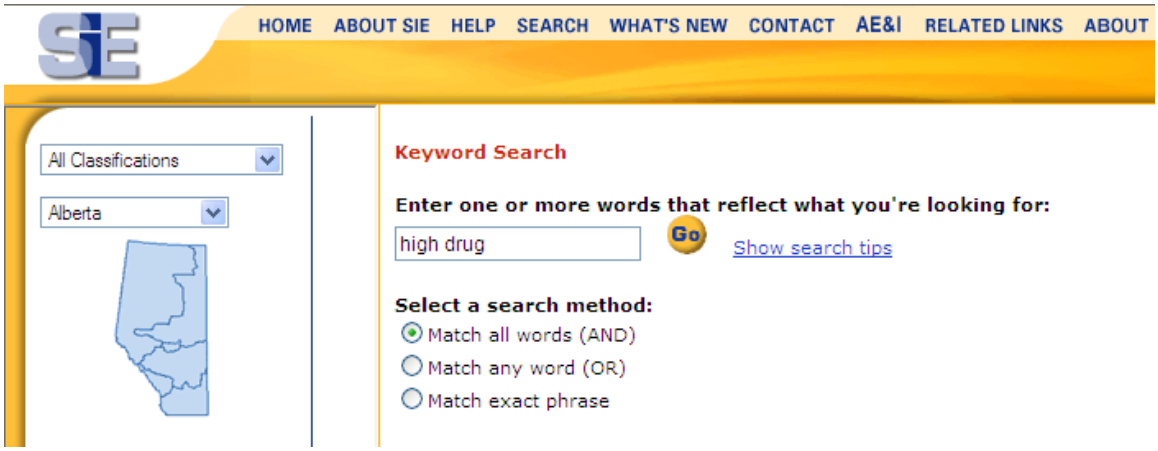
Access

The High Drug Utilization Reports are distributed automatically to the required locations in each DO via the **SIE Portal**.

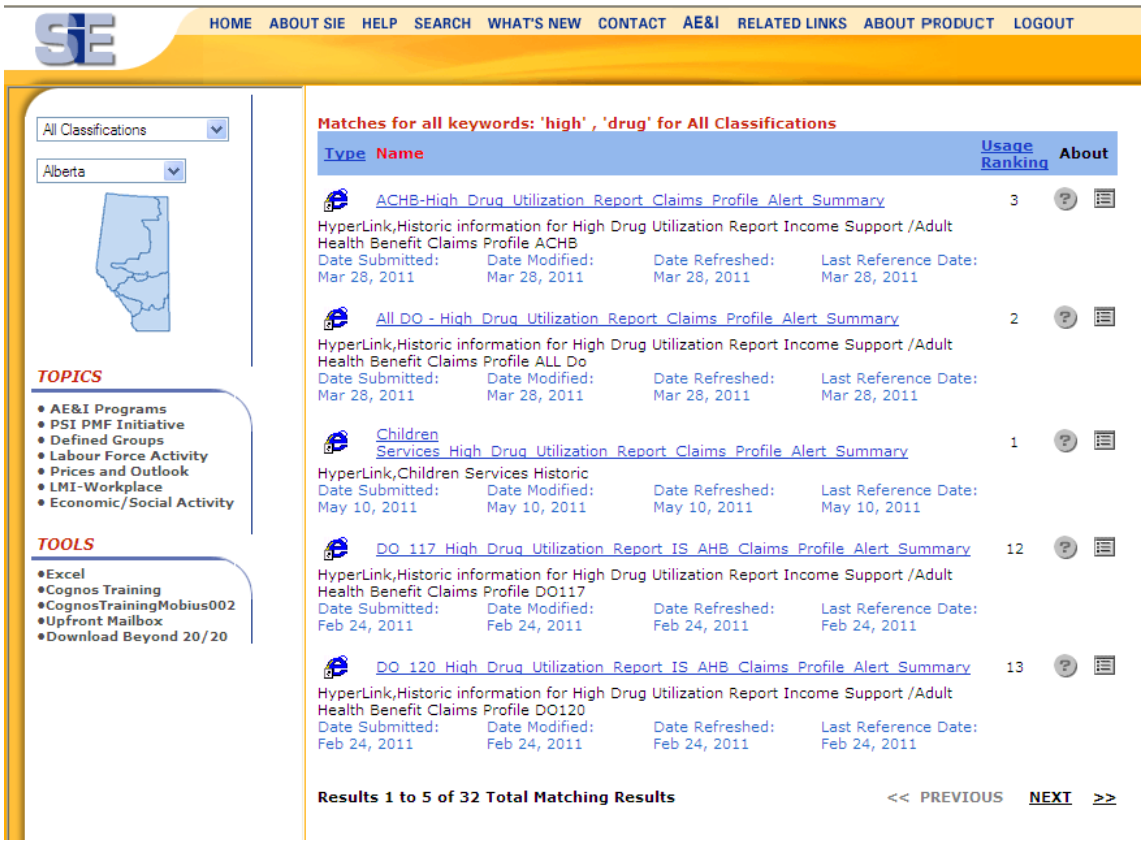
To access SIE, follow these steps:

- In your internet browser address bar, type **sie**;
- You must log in by using your MyAgent User name and password.

Once you are logged into the SIE portal, use SEARCH (which can be found across the top menu) and enter "drug utilization" as shown in the screen shot below.

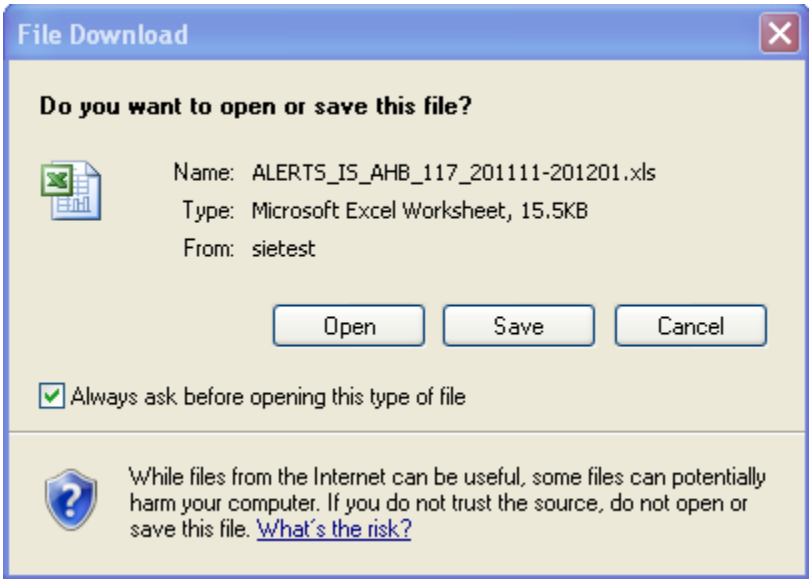


The product you are searching for should appear in the Search results area.

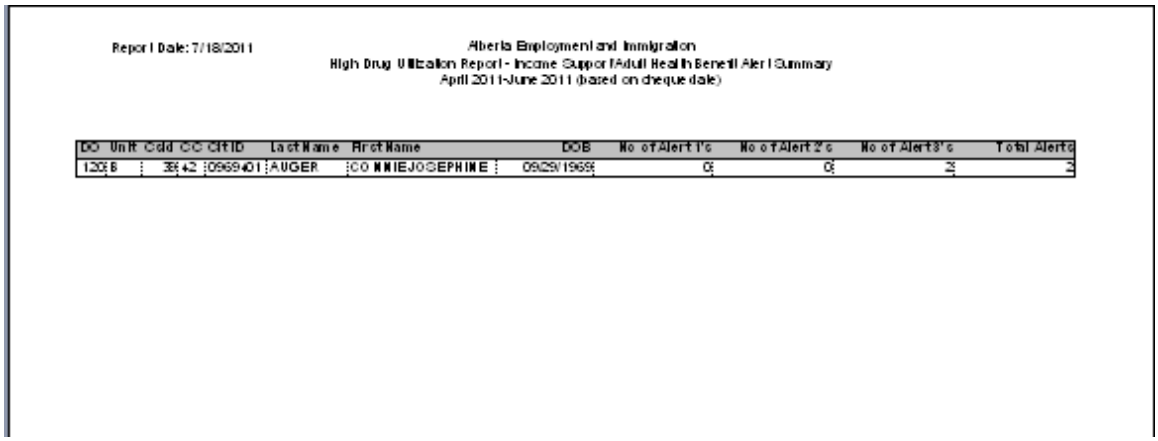


Note: Date Submitted, Date Modified, Date Refreshed and Last Reference Date are the dates the reports were defined and are irrelevant to the month you are viewing. These dates will always stay the same.

Click on the report you would like to view.



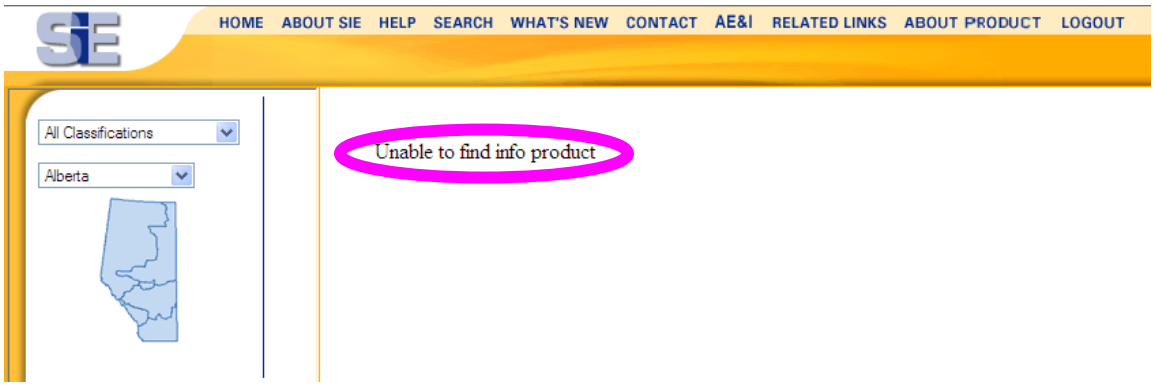
If you select "Open" the report will open, however the report Name and Date will not show up unless the report is printed. You can select File-Print Preview to view the Title and Date before printing and the following will appear at the top of the report:


Report Date: 7/18/2011

Alberta Employment and Immigration
High Drug Utilization Report - Income Support/Adult Health Benefit Alert Summary
April 2011-June 2011 (based on cheque date)

DO	Unit	Cold	CC	CltID	LastName	FirstName	DOB	No of Alert 1's	No of Alert 2's	No of Alert 3's	Total Alerts
1208	B	38	42	0969401	AUGER	CONNIEJOSEPHINE	09/29/1969	0	0	3	3

If you select the link for a report and the following appears, this means that there is no information for that particular DO for the month.



An interactive online tutorial is available by visiting the SIE portal and selecting the HELP function from the main menu. From there, you will find a number of useful Learning Resources, each suited to your particular information need and skill level.

- **Pre-Reading Materials** – a short document that introduces you to SIE and its various data marts
- **SIE Guided Tour** - a PowerPoint presentation that walks you through all the features of SIE
- **SIE Learning Guide** - an interactive online instruction guide to SIE, that discusses concepts such as Business Intelligence, locating and working with SIE products, privacy and the use of metadata (Note: audio track can be turned off)
- **Customized Learning Modules** – several PowerPoint presentations and tip sheets providing guidance for all the SIE information product types (cubes, bookmarks, Beyond 20/20, decision-making tools etc.)
- **SIE User Guide** - a comprehensive document that provides a guide to SIE, and its usage

If you are new to the Strategic Information Environment (SIE), you are encouraged to explore some of the additional resources and familiarize yourself with the portal's use.

For assistance with technical issues regarding SIE products or learning materials (e.g. logging on, Cognos functionality, Cube manipulation, etc.) please contact SIE Support (sie-support@gov.ab.ca) or a member of the SIE User Network (SUN). SUN members are listed on the lower part of the Contact page (within the SIE portal).

Each District Office Supervisor will have access to SIE and they will be able to download the reports in EXCEL. The Supervisors should then distribute the reports to other users based one their Unit and

Caseload. Each DO Supervisor will only have access to their own individual DO.

Historical Reports which contain the last 6 months worth of data can be found under the specific DO's page/link. The Supervisor of the district office will be responsible for providing caseworkers with the monthly and historic reports as required.

New SIE users must be approved by their respective DO Supervisor; that Supervisor will then submit an email to SIE Support at SIE.Support@gov.ab.ca with the user's name and MyAgent ID. The SIE Project Coordinator will then set-up the access privileges and will notify the individual when they have been granted access to SIE usually within 2 working days. The same process should be followed when a user's access should be removed.