

Subject: Health Benefits Exception Committee Client Letters

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UPDATE:

Now that the Health Benefits Exception Committee (HBEC) has adapted their processing due to the COVID-19 pandemic, all clients who submitted a request for an exception review since April 1, 2020 have received or will be receiving a corresponding letter informing them of the exception decision.

In addition, client decision letters for those who received an additional 6-months worth of exception coverage, as communicated on March 20, 2020 (HB-MEMO-2020-005), have also been mailed out.