

Learner Income Support and Federal Recovery Benefits

Frequently Asked Questions

What has changed?

On Oct. 12, 2020, the Government of Canada introduced three new benefits to support Canadians struggling with the impacts of COVID-19: the Canada Recovery Benefit (CRB), the Canada Recovery Sickness Benefit (CRSB), and the Canada Recovery Caregiving Benefit (CRCB).

The previous benefit – the Canada Emergency Response Benefit (CERB) – ended on Oct. 3, 2020.

What does this mean?

Albertans who were previously receiving CERB may be eligible to apply for Employment Insurance (EI) or one of the new recovery benefits for those who cannot access EI.

To determine eligibility, Albertans can visit the Government of Canada [COVID-19 benefits and services webpage](#).

What are the new recovery benefits?

Canada Recovery Benefit: provides income support for employed and self-employed individuals who are directly affected by COVID-19 and are not eligible for EI benefits.

Canada Recovery Sickness Benefit: provides up to two weeks of income support to employed and self-employed individuals who are unable to work because they are sick or need to self-isolate due to COVID-19.

Canada Recovery Caregiving Benefit: provides income support for employed and self-employed individuals who are unable to work because they

must care for their child under 12 years old or a family member who needs supervised care.

How will this affect my Learner Income Support?

Albertans receiving Learner Income Support are expected to contribute as much as possible financially to their training.

The new recovery benefits and EI are considered income replacement benefits. If all non-financial eligibility is met, the first \$100 of the new recovery benefits or EI is exempt for the Learner only.

Any remaining funds will be considered income and will be accounted for when calculating financial support that may be available through Learner Income Support.

Do I need to notify the Learner Income Support Office if I am eligible for one of the new recovery benefits?

Yes, any change in income or source of income needs to be reported to the Learner Income Support Office (LISO).

How do I notify the Learner Income Support Office?

Please complete a [Change in Circumstance](#) form to advise LISO. If you are unable to access the form online, please contact your training provider.

Once complete, submit the form to:

Learner Income Support Office
PO Box 17000, Station Main
Edmonton AB, T5J 4B3

For more information, contact Alberta Supports at 1-877-644-9992.