

Subject: Christmas Break- Individuals who receive Employment Insurance (EI) Benefits

Number: ETS-MEMO-2020-002

Date Issued: December 15, 2020

Issuer: Sue Welke, Executive Director
Employer and Program Services
Labour and Immigration

Distribution: **Advanced Education**
Foundational Learning Supports
Student Aid Alberta

Community and Social Services
Delivery Services Portfolio

Labour
Workforce Strategies Division:
Strategy and Policy Division

Training Providers
All Subscribers to Alberta Works Updates Distribution List

MESSAGE:

Labour and Immigration, on behalf of Service Canada/Employment and Social Development Canada (ESDC), would like to update the reporting instructions for staff and training providers to share with individuals who receive Employment Insurance (EI) benefits. These instructions explain how EI recipients can report their break in training during the holiday season.

We are pleased to advise that the Employment Insurance system was updated in anticipation of the seasonal training break. For efficient processing of the electronic or paper report cards, clients can now answer either Yes or No to training between December 13, 2020 to January 9, 2021, depending on their training schedule.

This update should prevent clients from experiencing delays or hardship that they may have experienced in prior years.

Service Managers responsible for individuals who receive EI benefits should advise training participants accordingly.