

Subject: LMDA System Modernization Project

Number: ETS-BI-MEMO-2014-009

Date Issued: November 28, 2014

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MESSAGE:

Human Services is working with Service Canada to implement the Labour Market Development Agreement (LMDA) system modernization project. This project will result in Alberta assuming responsibility for entering Section 25 referrals directly into the Employment Insurance Business Information System (EIBIS) rather than this information being transmitted to Service Canada through the daily report. All other Canadian jurisdictions currently enter directly into EIBIS and this project will bring Alberta in line with the national process.

In anticipation of the completion of this project, Service Canada has made changes to their business processes affecting Section 25 referrals and counsel to leave employment authorizations. These changes have resulted in workload implications for staff and training providers and delayed Employment Insurance (EI) benefits for clients.

We are in the process of providing training for Human Services staff to enter into EIBIS. This training is targeted for early December with entry into EIBIS being fully implemented early January 2015. Once a centralized team of Human Services staff assume responsibility for entry into EIBIS, processing and communication issues between Human Services and Service Canada should be resolved, mitigating further impacts to training providers, staff and clients.