

Subject: Changes to Performance Measures- 180 Day Follow Ups

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## **BACKGROUND:**

The Performance Measures policy is a shared responsibility between Advanced Education and Labour. Work is underway to ensure that, wherever possible, areas of shared responsibility between ministries are reviewed and updated to meet the mutual needs of all impacted parties, most especially the Albertans we serve.

The Performance Measures policy previously included the measurement of 90 day (3month) and 180 day (6 month) follow ups with Albertans who have completed Alberta Works funded training. Reporting requirements for Federal agreements require follow up date at 90 days and one year. These intervals are also used internally for business and outcome reporting. The 180 day follow up is therefore not a minimum performance measurement requirement and has been removed from the policy.

The use of follow up measures above the minimum may be deemed appropriate where the intention is to provide the client with extended case management and/or employment maintenance support after completing a training program. In these instances, the requirement will be specified in individual policies or in specific contracted agreements.

**INTENT:**

To ensure minimum standards for Performance Measures are consistent and up to date.

**POLICY:**

The following policies have been updated:

[Accountability- Performance Measures](#)

[Accountability- Obligations & Expectations, Training and Service Providers- Roles and Responsibilities](#)