| PROCESS STEP  | Workers fro   | m Alberta Works Centres, ASC, AS   | SCC, PDD                               | , Training  | Providers                              | (Represen  | ntative call                           | ing in)  |
|---|---|--|--|---|--|--|--|--|
| X3.3B.1<br>Validate representative<br>as per current program<br>practices | <ul> <li>Follow individual program practices to validate the representative</li> <li>If the representative is representing a client from a different program area then yours, then inform them to contact their Case Worker</li> <li>Return back to calling process X3.2A Update Client Person Information or A2.9 Provide Information from Client file /Application Status</li> <li>NOTE: There is no guarantee that the relationship information in Mobius has been verified since the application comes through with this information unverified that is the reason to have individual program areas follow their own current practices</li> </ul> |  |  |   |  |  |  |  |
|   | Information S<br>Type of<br>Information   | Sharing table once the Representative <b>Definition</b>  | Pers<br>(Example: R                    | validated a<br>conal<br>Registration –<br>nd family unit) | Fina<br>(Example: Ind                  | eir authority has also been v<br>Financial<br>mple: Income, Assets,<br>Banking)<br>General<br>Manage<br>(Example: Saseworker,<br>Caseworker, |  | al Case<br>Jement<br>e: Status,                |
|   | Authority<br>Type   |  | Provide<br>information<br>to authority | Collection<br>Information<br>From<br>authority            | Provide<br>information<br>to authority | Collection<br>Information<br>From<br>authority   | Provide<br>information<br>to authority | Collection<br>Information<br>From<br>authority |
|   | Guardian -<br>Private   | A guardian, appointed by the Court, has the<br>legal responsibility to make decisions for an<br>adult who lacks the capacity to make personal<br>decisions.<br>Depending upon the adult's needs, and areas<br>where their capacity is lacking, this may<br>include some but not necessarily all of the<br>following areas: health care, where and with<br>whom the adult can live, who the adult may<br>associate with, social activities, educational or<br>vocational training, employment, legal matters<br>or any other personal matters the Court | Yes                                    | Yes   | No                                     | No   | Yes                                    | Yes  |

# X3.3B Identity Validation Interim State Process Flow (Call-In - Representative) - Level 3.0

| PROCESS STEP | Workers fro  | om Alberta Works Centres, ASC, AS  | SCC, PDD, | , Training | Providers | ( Represen | ntative call | ing in) |
|--------------|--|--|-----------|------------|-----------|------------|--------------|---------|
|              |  | <ul> <li>determines necessary.</li> <li>For example, if there are no concerns or important decisions anticipated regarding the adult's social activities, the Court may choose to not include that area in the guardianship order.</li> <li>The Court can also appoint a trustee to make decisions about financial matters. This person may be the same person as the guardian or may be a different person.</li> <li>The guardian has been granted legal authority to make decisions on behalf of the represented adult. The adult should be included, to whatever extent possible, by the guardian in the decision-making process.</li> <li>Guardians are expected to make decisions in the adult's best interests and according to their beliefs, values and wishes, if known.</li> </ul> |           | Training   |           |            |              |         |
|              | Guardian - Office<br>of the Public<br>Guardian (OPG) | If no one (family member or friend) is willing or<br>available to apply for guardianship, the Office<br>of the Public Guardian can perform that role.<br>The decision to grant a guardianship order is<br>made by the Court.<br>Same responsibilities as a Private Guardian  | Yes       | Yes        | No        | No         | Yes          | Yes     |
|              | Private Trustee                                      | It may be necessary for a trustee to be<br>appointed by the court - this is sometimes<br>called a Formal Trusteeship - for a person who<br>does not have the capacity to make decisions<br>with respect to financial matters. A trustee can<br>be an individual or a trust company and this  | Yes       | Yes        | Yes       | Yes        | No           | No      |

# X3.3B Identity Validation Interim State Process Flow (Call–In - Representative) – Level 3.0

| PROCESS STEP | Workers fro  | om Alberta Works Centres, ASC, AS   | CC, PDD, | , Training | Providers | ( Represer | ntative call | ing in) |
|--------------|--|---|----------|------------|-----------|------------|--------------|---------|
|              |  | trustee is "entrusted" with the authority to<br>manage the incapacitated person's money and<br>property, and make expenditures that are<br>reasonably required for the person's education,<br>support and care.   |          |            |           |            |              |         |
|              | Trustee - Office<br>of the Public<br>Trustee (OPT)                             | The Public Trustee will inquire into an alleged<br>need for a trustee and the court may appoint<br>the Public Trustee to act as trustee if no other<br>person is willing, able and suitable to act.<br>Same responsibilities as a Private Trustee   | Yes      | Yes        | Yes       | Yes        | Yes          | Yes     |
|              | Supported<br>Decision Maker<br>(Supported<br>decision making<br>authorization) | If an adult has the capacity to make their own<br>non-financial decisions but they would like<br>some help, they can sign a form that<br>authorizes someone they trust to be their<br>"supporter".<br>The adult can give their supporter legal<br>permission to access relevant information that<br>might otherwise be protected under privacy<br>laws.<br>This representative type is in the Mobius code<br>table as "Supporter"         | Yes      | Yes        | No        | No         | Yes          | Yes     |
|              | Co-decision<br>maker   | A co-decision-maker (court ordered) can assist<br>in making decisions in one or more of the<br>following areas of authority: health care, where<br>and with whom the adult can live, who the<br>adult may associate with, social activities,<br>education or vocational training, employment,<br>legal matters or any other personal matters the<br>Court determines necessary. Co-decision-<br>makers cannot make decisions on financial | Yes      | Yes        | No        | No         | Yes          | Yes     |

# X3.3B Identity Validation Interim State Process Flow (Call-In - Representative) - Level 3.0

| PROCESS STEP | Workers fro  | om Alberta Works Centres, ASC, AS  | SCC, PDD, | Training | Providers | (Represen | ntative call | ing in) |
|--------------|--|--|-----------|----------|-----------|-----------|--------------|---------|
|              |  | <ul> <li>and property matters.</li> <li>With co-decision-making, the adult and their co-decision-maker make decisions together. The decisions are made in the best interests of the assisted adult. The adult must agree to the arrangement and to the person who is appointed as their co-decision-maker.</li> <li>A co-decision-making order is appropriate for family and close friends.</li> <li>A co-decision-maker can assist the adult in communicating or carrying out decisions, when necessary or appropriate. For example, when making a health care decision, both the adult and their co-decision-maker would sign the form providing consent for a procedure.</li> </ul> |           |          |           |           |              |         |
|              | Power of<br>Attorney (Power<br>of Attorney Act –<br>When PA is<br>properly<br>enacted) | An Enduring Power of Attorney is an important<br>legal document you can use to appoint<br>someone to make financial and legal decisions<br>on your behalf. If you are the one passing the<br>authority to someone else you are called the<br>donor. The person you pass the authority to is<br>called the attorney. A Power of Attorney is<br>"enduring" because its power continues after<br>the donor becomes mentally incapacitated or it<br>can take effect after the donor becomes<br>mentally incapacitated.   | Yes       | Yes      | Yes       | Yes       | No           | No      |
|              | Parent/ Legal<br>Guardian of a<br>dependent child<br>(as part of<br>FSCD)              | This is the parent or legal guardian of a child<br>under the age of 18   | Yes       | Yes      | Yes       | Yes       | Yes          | Yes     |
|              | Spouse (as part  | A married couple or common-law partner or  | Yes       | Yes      | Yes       | Yes       | Yes          | Yes     |

# X3.3B Identity Validation Interim State Process Flow (Call–In - Representative) – Level 3.0

| PROCESS STEP | Workers from Alberta Works Centres, ASC, ASCC, PDD, Training Providers (Representative calling in) |  |  |  |  |  |
|--------------|--|--|--|--|--|--|
|              | of Income<br>Support)  | any couple who are cohabiting and have a         relationship according to the Adult         Interdependent Relationships Act. We would         only share information with the 2nd signer on         the declaration which states "spouse/partner". |  |  |  |  |
|              |  |  |  |  |  |  |
|              |  |  |  |  |  |  |
|              |  |  |  |  |  |  |