

Subject: **Policy Manual Update – Disclosure of Information**

Number: CSS-2020-006

Date Issued: December 3, 2020

Effective Date: Immediately

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Distribution: **Community and Social Services**  
Delivery Services  
PPI –Income and Employment Branch IEB All Staff  
Child Support Services Manual Update Subscribers

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**BACKGROUND:**

On August 27, 2020, Community and Social Services issued a new [Oral Consent Policy](#) (and [Procedures](#)). The policy outlines requirements to accept oral consent from a client to allow a third party to act on behalf of that client.

**INTENT:**

The following policy page now references the new departmental Oral Consent Policy and Procedures.

**POLICY:**

The following policies have been updated:

[Disclosure of Information](#)