

Subject: Non-EI Learner Client Category

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CSS Policy Manual Update Subscribers

BACKGROUND:

In [May 2020](#), the Learner Program revised the policy for the “Non EI-Learner” type, making referrals to the Child Support Services (CSS) program non-mandatory.

INTENT:

To align CSS policies with the May 2020 Learner policy change.

POLICY:

Non-EI Learner client type participation in the CSS program is non-mandatory, and this client type will not be automatically referred to the CSS program. Non-EI Learners may self-refer, if interested, to the CSS program by contacting the nearest Alberta Works, Income Support, or CSS office.

Updated Policies:

- [Screening Process](#)
- [Interview](#)
- [Special Circumstances](#)
- [MEP Registration: Authority, Intent, Policy](#)

- [Introduction](#)

Removed Policy:

- [Non-EI Learners](#)