

Subject: Child Support Services – Case Management

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**BACKGROUND:**

The Child Support Services (CSS) Program provides services to Non-EI Learners who are enrolled in the Strengthening Hope Program. Students in this program may be under the age of 18 and living independently. Existing policy directed at individuals under the age of 18 has spoken to obtaining parental consent prior to pursuing child support. This practice is not required for students who are under 18 and living independently.

Community resources and Ministry titles have changed over time. Community resources and Ministry titles have been updated.

**INTENT:**

Child Support Services policies have been revised to provide case management clarity and capture available resource information for applicants and respondents to access in the community.

**POLICY:**

The following CSS policies have been updated:

[Applicant Assessment: Special Circumstances](#)  
[Respondent Assessment: Special Circumstances](#)  
[Court Proceedings: Introduction](#)