

Subject: AISH Policy Updates Regarding COVID-19

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BACKGROUND:

Due to the rapidly evolving situation regarding the COVID-19 pandemic, procedures requiring an applicant/client to attend a delivery office in person are being reviewed:

- If an applicant/client requires financial assistance but, due to COVID-19, it is not practical to have the applicant/client attend the office in person, in-person requirements can be deferred.

INTENT:

To clarify procedural policies requiring clients to attend the delivery office in person during the COVID-19 pandemic.

POLICY:

The following program policy pages have been updated:

[Appeals](#)
[Voluntary Repayment of an Overpayment](#)